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Zach's News

September 22, 2010

Georgia Southern University, Zach S. Henderson Library

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Intermittent problems with GALILEO Search

September 22, 2010

Dear GALILEO users,

We have had several reports from users who are unable to open EBSCO resources retrieved in a GALILEO

Search results when they click on the View or PDF button. The problem is intermittent, and only EBSCO

resources appear to be affected, including Academic Search Complete, MasterFILE Premier, MAS Ultra, and

Business Source Complete. The error message may say that the browser is unable to connect to the server or

the browser may time out. Here is one of the error messages:

Firefox can't find the server at

webfeat.dll%3d%26sessionid%3d%26an%3d53445433%26isrest%3d.wf2dnvr14.webfeat.org.

The problem has been reported to the vendor and escalated as a high priority. Users can still access articles in

EBSCO databases by going directly into the individual database and searching. For your convenience, express

links to some of the popular EBSCO databases are included below. Since the problem is intermittent, users may

also have success by re-executing a search.

We will update the status of this issue in GALILEO status announcements and on the GALILEO e-mail list.

Academic Search Complete <http://www.galileo.usg.edu/express?link=zbac>

MasterFILE Premier <http://www.galileo.usg.edu/express?link=zbmp>

MAS Ultra <http://www.galileo.usg.edu/express?link=zbma>

Business Source Complete <http://www.galileo.usg.edu/express?link=zbmx>

Consumer Health Complete <http://www.galileo.usg.edu/express?link=zbch>

Literary Reference Center <http://www.galileo.usg.edu/express?link=zbld>

Please submit a comment to GALILEO at <http://www.galileo.usg.edu/contact> if you have questions or additional

problems to report.

Posted in [Archive](#), [GALILEO](#), [Hours and Special Alerts](#), [Resources and Services](#)

Tags: [databases](#), [ebSCO](#), [ebSCOhost](#), [GALILEO](#)

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Journal Citation Reports

September 22, 2010

Did you know...that as of June 2010, Henderson Library now provides access to Journal Citation Reports, which

measures the influence and impact of journals and articles? [More details here!](#)

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Congratulations to Viktorija Pogue

September 22, 2010

[Viktorija Pogue](#)

Viktorija Pogue, Learning Commons Assistant in Henderson Library, won a statewide award yesterday.

Her [poster design for GALILEO's 15th birthday](#) was selected as the winner for the adult age group, as announced

in an online meetup attended by over 100 people around Georgia. Her design is featured on the paper fans

distributed by Georgia libraries as part of the celebration yesterday, and the fans were also distributed at the

statewide GOLD/GALILEO Conference. Our huge congratulations to Viktorija for this honor!

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Britannica releases new interface for Encyclopaedia Britannica

Online Academic Edition

September 22, 2010

Dear GALILEO Users,

Encyclopaedia Britannica has just announced the production release of their new interface for the [Encyclopaedia](#)

[Britannica Online Academic Edition](#). The new interface was designed by

Britannica to: make it easier to find what you are looking for;

help you find what you are looking for faster;

make it easier for you to use Britannica Online for creating your own original work;

enable you to actually influence the direction and development of Britannica Online and even submit your work for possible publication.

Take some time to explore the new interface and features. Let us know if you have any feedback. We would be

happy to pass this along to Britannica. To read the full Britannica Blog entry for the release, please see this

link:

<http://www.britannica.com/blogs/2010/09/new-britannica-better-easier-and-you%E2%80%99re-part-of-it/>

GALILEO News and GALILEO Status Announcements are also posted to the GALILEO homepage. RSS Feeds

of all news items and status announcements are available. Please consider subscribing to these feeds here:

GALILEO Status: <http://status.galileo.usg.edu/site/feed/>

GALILEO News: <http://about.galileo.usg.edu/news/feed/>

Thanks,

Katie

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Katie Gohn

GALILEO Support Services

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[katie.gohn@usg.edu](mailto:katie.gohn@usg.edu) | <http://www.galileo.usg.edu>

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